

The ORVIA Method

Five steps that govern how ORVIA reads a record. The method is a discipline for seeing what is there, and for being honest about what is not.

1. Observation

Look at what is actually in the record and in what people describe. Register every item received before forming any view of it.

2. Reflection

Test the account rather than accept it. Separate fact from report, opinion and inference, and note where an account rests on a single unverified source.

3. Visibility

Make gaps, contradictions and unanswered questions visible instead of tidying them away. A missing document is a finding, not an inconvenience.

4. Insight

Explain what the evidence supports, and state plainly what it cannot support. No conclusion is stretched further than the material behind it.

5. Accountability

Every finding is traceable to source material and to a named accountable human. Technology may organise and search evidence; it does not decide.

What the method is not

- It is not a statutory investigation, inspection or regulatory assessment.
- It does not produce assurance ratings, scores or guaranteed outcomes.
- It does not replace legal, clinical, regulatory or safeguarding authority.

If someone is in immediate danger, call 999. ORVIA is independent and non-statutory and is not an emergency service.

This is guidance only and is not legal, clinical or regulatory advice.

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